

QUALITY POLICY STATEMENT (V007)

Over the past four decades, Volgren has redefined bus manufacture, design, and safety in Australia. Our uncompromising designs, manufacturing standards, our world's-best technology and our dedicated sales and after sales teams, earn us the trust of our customers, leading to relationships of unmatched mutual value.

We are committed to continuously improve: the effectiveness of our integrated Quality Management Systems (QMS) and meeting or exceeding the needs and expectations of our customers with the latest technology, designs and lean manufacturing capabilities and in meeting the requirements of ISO 9001.

For Volgren to achieve the above, and guided by our Company's values, management shall ensure:

- regulatory compliance including ongoing review of statutory/regulatory obligations, standards and codes of practice that apply to our Business;
- our people have the appropriate resources, training, skills, experience and work environment to positively contribute to the effective maintenance and sustainability of the integrated QMS;
- that all employees are encouraged to be involved and to take responsibility for meeting our quality objectives whilst leveraging best practice models;
- all employees understand their responsibilities within their own areas of work and ensure that Quality is embedded with the whole company;
- documented evidence is provided progressively through all work processes; and to
- monitor, measure, evaluate and enhance the QMS regularly with regular reporting and communication on the status and effectiveness of the QMS at all levels and interested parties as appropriate.

To achieve these shared values, all personnel must give their full co-operation in following the policies and procedures and to report quality related problems to their immediate Supervisor/Manager.



Thiago Deiro
CHIEF EXECUTIVE OFFICER